

Policies & Procedures

“In 10 lessons you will feel a difference...In 20 lessons you will see a difference...In 30 lessons you will have a whole new body.”- Joseph Pilates-

Payment Payment is required at the first session by cash, check, PayPal, Square or Venmo. Sessions are purchased as individual sessions, or package options for the type of session you are purchasing. RRP offers group mat classes, and sessions using the Universal Reformer and other apparatus. Offered for individual Private sessions, Duets, Trios and Groups (4 people). Please refer to the Sessions & Forms page on RRP website. Prices subject to change.

Scheduling All sessions are scheduled through an online link from my website, you may also download the Acuity Application on your smart phone to manage your sessions. See www.reneerisleypilates.com/calendar to sign up online. Make sure you select either a CLASS to attend or a REFORMER SESSION as they are different options on the calendar.

If there is a cancelation for duet, trio or group sessions, the non canceling client will be given the option to cancel or stay scheduled for the changing session whether a duet, trio or a private session. When a group member cancels it effects the session rate, remaining client is given the new price and option to keep the session at the new price or cancel. Thus...(The reason for the 24 hour cancelation policy - see below)

Classes Due to the intimate nature of RRP studio these classes require sign up in advance. If attendance is low the class is subject to cancelation. ***If you do not show up or cancel in the 24 hour time frame you will be charged for the session. RRP will be enforcing this policy and you will receive an invoice for this unpaid session, or it will be used from your pre purchased package.

Cancelation Policy A 24 hour cancelation is REQUIRED for all sessions and classes. You may text Renee at 410-507-1390 to cancel. If you do not cancel within 24 hours you will be charged for your class or session.

Directions & Parking The studio is located at 100 Green Spring Drive, Annapolis MD 21403. Park in the driveway mindful of the current client and the upcoming client. Or across the street at the Key School Field. Come through the gated fence and follow the walkway to the single door glass entrance.

*** Please turn off or silence your cell phone and refrain from using them when you are in the studio.**

• Take off shoes and put them under the bench, put purses, coats etc near the bench in the waiting area. Feel free to use the bathroom after you have taken your shoes off. Keeping my studio free of outside dirt since we don't wear shoes is a priority. Thank you.

* Towels and water are available in the studio. As well as all required session equipment. If you have any questions, please contact Renee at 410-507-1390 or email me at renee@reneerisleypilates.com

“ Not Mind or Body, but Mind and Body.” - Joseph H. PilatesPilates

Name

Date

Signature